# **TOWN OF LOOMIS**

## **ADMINISTRATIVE POLICIES AND PROCEDURES**

# PROCEDURES FOR LIABILITY CLAIM REPORTING POLICY

Effective Date: 11/12/1991 Amended: 1/12/2016 Resolution 16-01

#### **PURPOSE**

It is recommended that the Town of Loomis maintains a confidential file on each claim by the Town Clerk's office.

### **PROCEDURE**

The following are the steps to process a liability claim:

- 1. A Town of Loomis "Claim Form" must be completed and returned with any back-up material attached and given to the Town Clerk's office.
- 2. Clerk will email/mail a copy of the completed claim form with all the back-up material to the Town's Claims Administrator (Administrator).
- 3. Within 10 days the Town Clerk's office will receive an acknowledgement of the claim from the Administrator.
- 4. A full report will be submitted by the Administrator approximately 30-45 days after the claim is received noting the incident, claim filing and rejection, damages, Liability, factual background and further handling.
- 5. A Notice of Rejection by Operation of Law will be sent out within/after 45 days from the Town Clerk's office.
- 6. Regular status reports are sent to the Town every 30 days until conclusion of the claim, unless an extended diary is warranted.
- 7. A letter from the Administrator will be sent out to the Town Attorney and the Town Clerk's office giving a closing report on the matter.

All reports and correspondence from the Administrator will be addressed to the Town Attorney and a copy to the Town Clerk (for the file).